

## **QUALITY POLICY**

FATER, consistent with its Mission and Vision, commits to Create, Produce and Commercialize products of Superior Quality in all the Areas in which its operates.

To this end, FATER, through its top management is committed to:

1. Meet the expectations of its Customers, Consumers and Stakeholders, and constantly upgrade its qualitative levels based on the needs of the stakeholders, on research and technology developments, and on market standards.
2. Assure the compliance of its products and processes with the applicable Rules and Regulations, both mandatory and voluntary.
3. Support the commitment of its employees and external partners (suppliers, contractors,...) towards the achievement of Quality Objectives, providing the necessary support and training of Policies, Procedures and Fater Quality Standards, and constantly verifying compliance along the entire value chain.
4. Adopt a Risk-Based approach in making strategic decisions, tactics and operations in Management of Quality.
5. Promote continuous improvement to increase the value creation by applying the PDCA approach and through:
  - o The optimization and control of all the Critical Company Processes
  - o The analysis of the results towards the objectives defined per individual processes
  - o The analysis of complaints, suggestions and requests for support by Customers, Consumers and Stakeholders
  - o The periodic review of QMS performance.

Pescara, 04/05/2016

Piero Tansella  
General Manager

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