



QUALITY POLICY

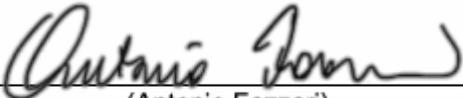
FATER, consistently with its Mission and Vision, is committed to Designing, Manufacturing and Marketing Superior Quality products in all Sectors in which it operates.

To accomplish this, FATER, through its Top Management, is committed to:

1. Meet the expectations of its Customers, Consumers, and other Interested Parties (stakeholders), and constantly adjust its quality levels according to the needs of stakeholders, developments in research and technology, and market standards.
2. Ensure compliance with applicable Standards and Regulations, both mandatory and voluntary, to achieve safe products.
3. Support the commitment of its own people and outside partners (Suppliers, Subcontractors, ...) towards the achievement of Quality Objectives, providing the necessary support and training on Fater Quality Policies, Procedures and Standards, and constantly verifying compliance throughout the value chain.
4. Adopt a Risk Based approach in making Strategic, Tactical and Operational Decisions in Quality Management.
5. Promote Continuous Improvement to increase Value Creation by applying the PDCA approach and through:
 - The Optimization and control of all Critical Business Processes.
 - The analysis of Results towards the objectives defined for individual Processes.
 - The analysis of Complaints, Suggestions and Requests for Support from Customers, Consumers and other Interested Parties
 - The periodic review of QMS performance.

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General Manager


(Antonio Fazzari)



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